GrantSolutions FY2022
AT A GLANCE

$104B+
AWARD AMOUNT

130K+
AWARD ACTIONS

38
PARTNER ORGANIZATIONS

Major Accomplishments

› GrantSolutions is now one of the first **Grants QSMO-validated Federal Shared Service Providers.** Participation in the marketplace provides a transparent understanding of each service offering to Federal awarding agencies.

› GrantSolutions fully implemented an **integration with Login.gov**, simplifying the account management process so that users can use their Login.gov account for GrantSolutions.

› GrantSolutions completed a **successful transition to the Unified Entity Identifier (UEI)**, the largest change in Federal grants management within the last 20 years.

Shared Services

LOGIN.GOV

Providing Real Results

Average Number of Days to Issue an Award

Avg # of Days to Issue Award

FY16	FY17	FY18	FY19	FY20	FY21	FY22
96	80	67	63	55	54	48

Faster Awards:

50% reduction over the past 7 years means money into communties **48 days sooner**.
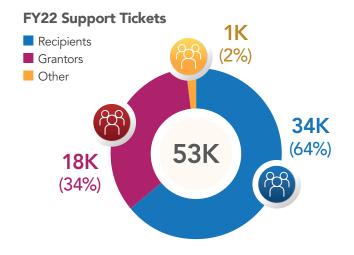
Shift to Higher Value Work:

60% reduction in risk assessment time, thanks to **AI-powered risk management**, allowing more time on higher-value work.

Outstanding Customer Service

FY22 Support Tickets

- Recipients
- Grantors
- Other

1K (2%)

34K (64%)

53K

18K (34%)

4.5
AVERAGE CUSTOMER SATISFACTION SCORE

70+
TRAININGS AND WEBINARS HOSTED

Growing the Partnership

Focusing on Program Outcomes

› The new **Performance Progress Report feature** enables Recipients to upload their progress reports.

› The Program Office can easily track and manage due dates, report frequency, and approve or return reports with comments in one structured location.

Continued Reliability and Security

› GrantSolutions continued to provide users a **secure and reliable experience**, with best-in-class system availability in a 100% FedRamp Cloud environment.

99.97%
SYSTEM AVAILABILITY

100%
CLOUD BASED